

EMMANUEL NÚÑEZ

SOFTWARE ENGINEER

NEW YORK, NY

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WORK EXPERIENCE

General Assembly | New York, NY | Feb - May 2022

→ SOFTWARE ENGINEER FELLOW

Fellow in an industry leading Software Engineering Immersive program focusing on over 480 hours of Full-Stack Web Development

Built web apps utilizing front and back end technologies such as HTML, CSS, JavaScript, Python, and MERN stack

Deployed apps via Heroku, GitHub pages, and Netlify using version control systems, including Git and GitHub, to maintain and update

Adorama, Inc. | New York, NY | Dec 2011 - Dec 2022

→ INSIDE SALES ACCOUNT EXECUTIVE

Provided technical expertise to customers regarding products, processed quotes, and orders

Served as point representative for pre- and post-sales customer service issues

Represented company and engaged new customers at special events and trade shows locally and nationally

Trained new sales and chat employees in company's order entry, maintenance and database and served as resource to colleagues

Adorama, Inc. | New York, NY | Jun 2009 - Jul 2011

→ CUSTOMER SERVICE AGENT

Served as specialized service agent for educational and professional sales

Employed customer retention tactics at times of disputes or irregularities, offered recommendations to substitute back-ordered item(s)

Processed modifications, credits, and order processing analysis, and worked directly with shipping carriers and warehouse when discrepancies occurred

Trained new and existing employees on products and service fundamentals

ABOUT

My quick-witted nature, along with a resourceful approach to problem solving enables me to wear many hats and fill in the gaps on a team – from exploring and finding solutions to ground level pain points to working with leadership to implement operational strategy as the company scales.

[LinkedIn](#)

[GitHub](#)

EDUCATION

May 2022

GENERAL ASSEMBLY | NY

Software Engineering Immersive Certificate of Completion

PROJECTS

TRIVIA

[GitHub](#)

A UI pattern project using tabs for Trivia categories utilizing Axios to fetch data from an API. Built using React, HTML, CSS and JavaScript

REACT FRONTEND FOR GAME API

[GitHub](#)

A front-end app using React for a colleague's API. Built using React, HTML, CSS and JavaScript; inspired by GameStop.

TECHNICAL SKILLS

JavaScript

Django

React

SQL

NodeJS

Python

Git/GitHub

REST APIs

MongoDB

HTML/CSS